



TRILITHIC

Press Release

Trilithic's Media Contact:
Karalee Slayton
Marketing & Communications
317 423-6604
kslayton@trilithic.com

Trilithic ISO 9001:2000 Certified

Indianapolis, Indiana (Friday, August 9, 2002), Trilithic, Inc. is proud to announce it's recent certification of the new standards for ISO 9001:2000. Given this certification, Trilithic has passed specific quality manufacturing standards and is committed to meeting Customer Requirements to ensure Customer Satisfaction and Continuous Improvement throughout the organization.

Formerly ISO 9001 Certified, Trilithic is now among only 5% of corporations worldwide who have achieved this new standard of excellence for ISO 9001:2000.

ISO 9001 is an evolving quality management system that not only shows a company has documented its quality management principles and procedures, it also shows that the company operates according to them. Introduced in 1987 and revised in 1994, the ISO 9000 standard has stood the test of time as evidenced by the more than 300,000 businesses worldwide that are certified.

Released in December of 2000, the new standard, ISO 9001:2000, will replace ISO 9001, ISO 9002, and ISO 9003. The existing twenty clauses will be replaced by five sections, which allow organizations to establish a quality management system based on its activities in meeting customer needs rather than on the needs of the standard.

ISO 9000:2000 provides a system for managers and organizations to achieve excellence and opens the door for American manufacturers like Trilithic to seek a larger role in both international trade and with other American organizations. Many organizations require their suppliers to be certified or at a minimum to be working toward registration on ISO 9000 / ISO 9001:2000 to do business.

Bruce Malcolm, CEO of Trilithic states "We recognize the importance and the power of international standards and through certification demonstrate our ability to consistently provide product that meets customer and applicable regulatory requirements. Trilithic aims to enhance customer satisfaction through the effective application of the system, including processes for continual improvement of the system and the assurance of conformity to customer and applicable regulatory requirements."

This certificate is good for three years and requires an assessment every six months.

Trilithic, Inc.
9710 Park Davis Drive
Indianapolis, IN 46236
(800) 344-2412
www.trilithic.com

Trilithic, Inc., 9710 Park Davis Drive, Indianapolis, IN 46235
(317) 895-3600 (317) 895-3613 (800) 344-2412 www.trilithic.com